

Non-Discrimination Policy

New York Spine and Wellness Center (NYSWC) complies with applicable New York State and Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

NYSWC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

NYSWC Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact NYSWC the Patient Liaison at (315) 552-6744
If you believe that NYSWC or its affiliates has failed to provide these services or discriminated in another way on the basis of race, color, religion, national origin, age, disability, sex or sexual orientation, you can file a grievance with: The NYSWC Patient Liaison at 5496 EAST TAFT ROAD, NORTH SYRACUSE, NY 13212
P: (315) 552-6744 F: (315)552-6701.

You can file a grievance in person, by mail, or fax. If you need help filing a grievance, the Patient Liaison is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200

Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201,
1-800-868-1019, 800-537-7697 (TDD). Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>.

(Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (315)552-6744

(Chinese) 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電(315)552-6744

(Russian) ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните (315)552-6744

(French Creole) ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele (315)552-6744

(Korean) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (315)552-6744

(Italian) ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero (315)552-6744

(Yiddish) אויפמערקזאם: אויב איר רעדט אידיש, זענען פארהאן פאר אייך שפראך הילף סערוויסעס 552-6744(315) רופט פון. אפצאל.

(Bengali) দৃষ্টি আকর্ষণ: আপনি বাঙালি বলতে পারেন বিনামূল্যে অনুবাদ পরিষেবা উপলব্ধ করার জন্য.

কল করুন: (315) 552-6744

(Polish) UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer (315)552-6744

(Arabic) ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 6744-552(315)

(French) ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le (315)552-6744

(Urdu) خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال 6744-552(315)

(Tagalog) PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa (315)552-6744

(Greek) ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε (315)552-6744

(Albanian) KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në (315)552-6744

(Ukrainian) УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером (315)552-6744