



# HERITAGE ONE DAY SURGERY

## **Patient Responsibilities**

Patients seeking treatment at the Heritage One Day Surgery Center have the responsibility to:

1. Behave in a responsible manner and observe all center rules and regulations.
2. Treat all health care professional, staff and other patients with courtesy and respect.
3. Be considerate of other patients' rights to confidential care.
4. Inform your provider about any living will, medical power of attorney, or advanced directive.
5. Provide to the best of your knowledge, accurate and complete information about present complaints, past illnesses, medications including over the counter products/dietary supplements, allergies, sensitivities and other pertinent facts relating to your health status.
6. Make it known whether you clearly comprehend a contemplated course of action and what is expected of you.
7. Participate in the decision-making involved in your procedure and follow-up care. This includes being honest on the recovery process and answering questions honestly at discharge, so patients are not discharged prematurely.
8. Discuss with the medical staff any problems or obstacles that may affect your ability to return home for recovery.
9. Follow the treatment plan prescribed or be responsible for your actions if you refuse treatment or do not follow instructions.
10. Accept personal financial responsibility for charges not covered by insurance and pay for care on a timely basis after receiving a bill for payment from the Surgery Center.
11. Make suggestions about improving Center operations. Ask questions about any aspect of your care and treatment plan.
12. Participate in the post-procedure telephone survey and patient survey to assist in maintaining high-quality care at the Center.
13. Provide a responsible adult (18 or older with valid driver's license) to transport you home from the Center and remain with you for 24 hours if required by your physician.