

What is the Advocate for Injured Workers?

The Advocate for Injured Workers accepts complaints concerning matters related to workers' compensation, investigates and attempts to resolve them. In addition, the Advocate provides information to injured workers to enable them to protect their rights in the workers' compensation system.

When calling the Advocate for Injured Workers, please have the following information available:

YOUR NAME

YOUR WCB NUMBER

TELEPHONE NUMBER,
WITH AREA CODE

BRIEF DESCRIPTION OF THE
PROBLEM AND ANY
CORRESPONDENCE RECEIVED

For more information about your workers' compensation claim, please contact the:

Advocate for Injured Workers

1-800-580-6665

328 State Street, Schenectady, NY
12305-2318

By e-mail to: advinjwkr@wcb.ny.gov

Website:

[http://www.wcb.ny.gov/content/
main/Workers/
WhatIsAdvocateInjuredWkrs.jsp](http://www.wcb.ny.gov/content/main/Workers/WhatIsAdvocateInjuredWkrs.jsp)

**To log a complaint about NYS
Workers' compensation system:**
ig.ny.gov/workers-comp-complaint

Mailing address:

New York State Offices of the
Inspector General
Empire State Plaza, Agency Building
2, 16th Floor
Albany, New York 12223
Fax: (518) 486-3745.
Toll free hot line: 1 (800) 367-4448

*New York Spine and Wellness Center
cannot accept complaints about
NYS Workers' Compensation
carrier or board.*

***This information
is provided as a courtesy.***